

# Richard Giardina

Richard started his BBB career working for Council of Better Business Bureaus (now IABBB) from April 2000 to June 2019 then BBB National Programs from June 2019 to October 2021. From October 2021 to present, he is working for IABBB as Service Desk Support Analyst.



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# Doreen Hood

Doreen started her career with BBB serving Southeast Louisiana (New Orleans) in 1974 (51 years). She has served in several capacities such as inquiry operator, receptionist, billing and accounts receivable.







# Elizabeth (Beth) Hyde

Beth started working for BBB in January 2000. She has served as Business Relations Manager & Representative, Business Development Manager for JPM.



**25**  
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# Kim Ickes

Kim Ickes started with BBB of Akron, OH in July 2000 as an Intern. She has also served as Trade Practice Manager, Director of Operations, and Director of Administration.







# Christy Page

Starting in 2000, Christy served as the VP of Finance, later becoming BBB President/CEO of BBB Akron, OH. She currently serves as CFO, COO with IABBB.



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# Jackie Stupica

Starting in 2000, Jackie has been serving the Better Business Bureau of Mississippi and has served as complaint handler, and is currently their Vice President of Operations.



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# Missy Vargas

Missy has served at the BBB of Mahoning Valley in Youngstown, OH, since she began in 2000. She is currently their Program Coordinator.



# Brandi Zaccardi



Brandi started her career with BBB of Middle TN & Southern KY in 1999 through 2018, also working with BBB of Central New England in 2009. She has served since 2018 with BBB of Atlanta and NE Georgia as is currently their Sr. Vice President .



**25**  
Year  
Club



## Motion to Accept New Members

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Connie Alarcon

Leslie Baughn

Stephanie Broadway

Kellie Brown

Barbara Carson

Terry Corzine

Lisa Cucinella

Jim Curcio

Bob Day

Ronnie Dupuy

Richard Giardina

Doreen Hood

Beth Hyde

Kim Ickes

Christy Page

Jackie Stupica

Missy Vargas

Brandi Zaccardi



**Welcome and Congratulations!**

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**Connie Alarcon**

**Leslie Baughn**

**Stephanie Broadway**

**Kellie Brown**

**Barbara Carson**

**Terry Corzine**

**Lisa Cucinella**

**Jim Curcio**

**Bob Day**

**Ronnie Dupuy**

**Richard Giardina**

**Doreen Hood**

**Beth Hyde**

**Kim Ickes**

**Christy Page**

**Jackie Stupica**

**Missy Vargas**

**Brandi Zaccardi**





[www.bbb25yearclub.org](http://www.bbb25yearclub.org)

## BBB 25 Year Club

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### WELCOME



*2024 Assembly Meeting in Minneapolis*

The BBB 25 Year Club was started many years ago by a few Better Business Bureau presidents who gathered on a regular basis to discuss their BBB offices and get ideas from each other on ways to grow their BBBs. Those 'get togethers' blossomed into strong friendships and helped to form the club into what it is today – almost 200 BBB current and retired employees who have been with BBB offices for a minimum of 25 years.



### CLUB MEMBERS ONLY

- [NEWS](#)
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- [HALL OF FAME QUALIFICATIONS](#)
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Make sure to update your data!

If you or someone you know has

- moved
- retired
- changed BBBs
- passed away

or, if someone you know should be inducted, please send any data updates to **[cmillion@batonrouge.bbb.org](mailto:cmillion@batonrouge.bbb.org)**







Join us at Assembly!

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We hope to see you at the  
**25 Year Club Annual Breakfast** in  
**Annapolis, MD** on  
**Tuesday, September 9, 2025**  
*7:30AM – 8:45 AM (Senate Room)*



Our next 25 Year Club Virtual Business Meeting  
will be held in December 2025. Details to follow.

